

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

239062  
Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

## Letter of Protest

Print

Email

Date: \* September 8, 2012

in Docket 2012 - 177 - WS

## Protestant Information:

Name \* Barbara J. StaplesMailing Address \* 31011 Executive PointCity, State Zip \* Tega Cay, SC 29708 Phone \* 803.493.2521E-mail bstaples@comporium.net

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I have been a customer of TCWS since January 2000.

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2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

My husband and I have lived in Tega Cay for 12 years and during that time we have had three rate increases for our water and wastewater services and this is their fourth request for an increase. Just two years ago the Public Service Commission allowed TCWS to raise our water rates by 18% and an increase to our wastewater by almost 67%. The previous increases and the one in 2010 should have provided sufficient money to make repairs and maintain the systems. This recent request for an increase is criminal in my mind and should never be approved. It does not appear that any improvements have been made and the repairs made are due to system failures. Prior rate increases must have just gone to line the pockets of TCWS or Utilities, Inc. I would not be surprised if you allow this current request, the money will be used to continue to line their pockets with the unwarranted profits. Additionally, the wastewater increase is a flat rate and there are only two people living in our home. This rate request is unfair, unbalanced and will create a monetary burden to Tega Cay and its residents. Please deny their request and do not allow these increases.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

I will attend the meeting but will not offer sworn testimony.

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## Protestant Information:

Name \* Stuart A. Staples

Mailing Address \* 31011 Executive Point

City, State Zip \* Tega Cay, SC 29708 Phone \* 803.493.2518

E-mail sstaples@comporium.net

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